

BANK OF SANTA CLARITA

PRIVACY POLICY

At Bank of Santa Clarita, respecting the privacy and security of your customer information is important to us. This privacy policy is designed to inform you of our practices for the collection, use, retention, and security of customer information.

PRIVACY PLEDGE

At Bank of Santa Clarita, we understand that your financial information is personal. We know it is important to keep this information about you and/or your business with us confidential.

- Bank of Santa Clarita values the trust you have placed with us.
- The security of customer information is vital.

INFORMATION COLLECTED

Bank of Santa Clarita collects non-public personal information about you from the following sources:

- Information we receive from you on applications, other forms, or by telephone.
- Information about your transactions with the bank or others.
- Information we receive from third parties, such as a consumer reporting agency.

INFORMATION USED

Bank of Santa Clarita may use and share information that we collect for the following purposes:

- To provide you with products and services requested.
- To offer you additional products and services from us that may be of interest to you.
- To comply with reporting and legal requirements.
- To otherwise conduct business.

INFORMATION DISCLOSED

Bank of Santa Clarita does not disclose non-public personal information of customers or former customers to anyone except as permitted by law. Under the law, the bank may disclose non-public personal information about you to non-affiliated third parties in order to service your accounts and products. For example, the bank may disclose customer information to check printers, ATM networks, computer services, government entities in response to subpoenas, and credit bureaus.

We also may disclose all of the information we collect, as described above, to companies that perform marketing services on our behalf.

SECURITY AND CONFIDENTIALITY OF INFORMATION

Bank of Santa Clarita restricts access to customer information. We only grant access to non-public personal information to those employees and service providers so they may provide or offer products to you, process and service your accounts, and administer business. Employees are responsible for maintaining the confidentiality of customer information and they are required to comply with our privacy policy. Even if you are no longer a customer, we continue to treat your non-public personal information in the same way as if you were still a customer.

Bank of Santa Clarita maintains physical, electronic and procedural safeguards that comply with federal and state standards to guard your non-public personal information.

GLOSSARY

- 1) We, our, us, bank, refers to Bank of Santa Clarita.
- 2) You, your, refers to each individual who is a customer or former customer, or an individual who obtains or requests a financial service or product.
- 3) Customer information means personally identifiable financial information about a consumer that is considered non-public personal information within the meaning of the Federal Privacy Act.
- 4) Non-public personal information means personally identifiable financial information that the bank obtains about you in connection with providing a financial service or product.